

"Asking the Right Questions " (ARQ) Part 2 Training internally

- CAMH continues to deliver a series of capacity building training activities for all CAMH clinicians. It is part of CAMH's efforts to improve client-centred practice and enhance cultural competence with diverse communities. The training is focused on supporting clinicians working with LGBT clients to get appropriate information and client data in a manner that is respectful, sensitive and culturally appropriate, in order to enhance care. There will be on-going sessions over the calendar year. Sessions are facilitated in partnership with highly skilled community members, who after a train the trainer venture, have successfully offered multiple sessions across the province.

ARQ2 training provincially

- Continues to be offered across the province in partnership with communities, skilled LGBT facilitators and local mental health agencies

Community Research Capacity and Enhancement Program supported Bisexuality and mental health research findings

- Successful internal launch identified a number of critical issues/recommendations for improving access, care, community engagement and research planning with the bisexual community across Ontario. The findings will further inform CAMH's clinical work and commitment to providing culturally competent care to bisexual clients in the area of mental health.

Safe Space initiative

- This initiative is designed to provide clients, staff and other stakeholders with designated areas where they can access resources and connect with a support person. CAMH's LGBT Working Group is currently identifying appropriate locations.

Clinical Cultural Competence Training and Capacity building

- Training modules are currently being delivered across CAMH to clinical and non-clinical staff. This level 2 training initiative supports clinical staff working with marginalized diverse communities, including LGBT clients to provide effective culturally appropriate clinical services. It will support and reinforce the ARQ2 initiative.

Rendezvous with Madness Film Festival

- CAMH's Annual *Rendezvous with Madness Film Festival* consistently features a range of films exploring sexual identity and exploration and the various

mental health aspects. Last year's documentaries featured "XXY", "Becoming Susan" and "Lethal Innocents" on the *Queer and Trans Madness Night*. The curation, review, panel development and participation and moderating as well as promotion of *Queer and Trans Madness Night* involve members of the trans/queer community.

Gender Identity Clinic (GIC)

- CAMH's GIC clinic has completed a review of the current international practices in respect to the WPATH Standards. The findings from this review continue to inform the important work of the clinic.

Rainbow Services Program

- Provides culturally appropriate support to LBGT clients with addiction problems or concurrent disorders. Program staff are also currently engaged in research with CAMH's community partners (the AIDS Committee of Toronto, Casey House and St. Michael's Hospital) to study the use of motivational interviewing in community settings to help gay and bisexual men reduce their HIV risk behaviours in the setting of substance use.

Substance Abuse Program for African Canadian and Caribbean Youth (SAPACCY)

- SAPACCY has made significant advances in engaging and increasing service access to Queer black youth who need addiction support services.

Brown Bag Lunches on Gender and other LBTGT issues

- Continue across CAMH for staff and clients to address clinical, organizational or community concerns as well as encouraging developments in programming and staff developments.

Work with Sherbourne Health Centre re Trans issues

- CAMH, Sherbourne Health Centre and members of the trans community have been meeting regularly to build collective strategies to positively influence the trans agenda across the province in respect to public policy, standards of care, research and community engagement. This planning will hopefully support a broader commitment from the Ministry of Health and Long Term Care.

Health Equity Planning and LBGT Issues

- CAMH's health equity commitment to Toronto Central LHIN identifies the LBGTTOQI agenda as an on-going priority for the hospital with specific commitments and indicators consistent with those identified in the LBGTTOQI strategy.