



CLIENT SAFETY



Clients

Be involved in your health care. Speak up if you have questions or concerns about your care and ask staff.

Tell a member of your health care team about your **past illnesses** and your current health conditions.

Tell a member of your health care team if you observe any **drug or alcohol** activity or anything that might interfere with successful recovery of clients with substance use problems.



Patient ID

All CAMH clients are identified by CAMH staff prior to receiving medications, treatments or tests.



Medication

When you come to the hospital—and when you're transferred to another unit—staff will ask about your meds.

Tell a member of your health care team if you have ever had an **allergic** or bad reaction to any medicine or food.



Falls Prevention

Make sure you know what to do to prevent a fall when you go home from the hospital or from your medical appointment. CAMH has a “Falls Program” specific to client needs.



Centre for Addiction and Mental Health
Centre de toxicomanie et de santé mentale

